



## Sonexis Capabilities Statement

### ON-PREMISES & HOSTED CONFERENCING SOLUTIONS

#### SONEXIS CONFERENCING SYSTEMS:

##### AUDIO & WEB

###### ConferenceManager™2

This platform, built for enterprises of all sizes, provides a feature-rich, easy-to-use system to manage and conduct Audio, Web and Video conference call of various behavioral requirements. Available as an On-Premises, Managed, or Hosted solution, ConferenceManager2 offers higher quality, security and flexibility to enhance your current telephony infrastructure.

- Feature-rich Web Tools (Polls, Whiteboard, Chat & more)
- Scalable from 12 to 1000s of Ports (licenses)
- High Availability & Disaster Recovery Options
- Customizable
- PBX Agnostic
- Data Sharing

###### Summit Olympus®

Summit Olympus systems are the foundation for multifaceted, high-quality audio conferencing. Combining the reliability of traditional hardware with the scalability and flexibility of a media server, Summit platforms can support vast services to meet your collaboration needs.

- HD Voice Quality
- Unlimited Capacity
- Carrier-class Reliability
- Audio & Data Encryption
- Conference Redundancy
- Continuous system check and diagnostics

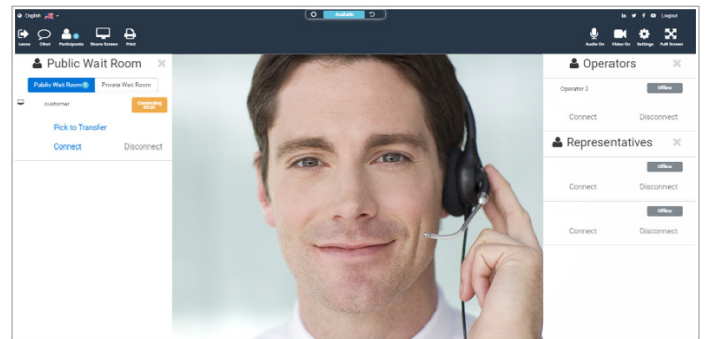


##### VIDEO & WebRTC

###### WebRTC Video Call Center

Enrich the customer support experience with high quality video communications. The Compunetix Video Call Center is a web-based transfer solution built with dynamic WebRTC technologies and designed seamlessly connect patients, doctors, customers, company representatives, support staff, and more.

- High Definition Audio & Video
- No Downloads Required to Enter
- Secure Login & Encrypted Connection
- Customizable Themes & Functionalities
- Admin Interface for Real-Time Monitoring



###### EVERGREEN™ Video MCU

The EVERGREEN family of scalable video processors has been designed to meet the diverse video conferencing needs of enterprise users, Conferencing Service Providers (CSPs) and government agencies. Models include the Cedar, Cypress, and Sequoia systems.

- Dynamic Functionality
- Advanced Processing
- Massively Scalable
- Robust Security

## SONEXIS HIGH AVAILABILITY SOLUTIONS:

### High Availability Resiliency for Disaster Recovery

With a predetermined frequency, we mirror customer data on a bridge in our co-location facility. In the event you experience a network outage or major disaster, you can seamlessly redirect your traffic to our facility and maintain your full conferencing capability without disruption.

### ConferenceContinuity™

The ConferenceContinuity engine provides complete protection for your critical business services against application, server, network, storage, or site failures.

- Built-in Replication
- Proactive Application Monitoring
- Built-in WAN Acceleration
- Integrated Data Protection

### Sonexis Emergency Blast Dial

This system feature provides secure and easy-to-use emergency ring-down support in the event of a disaster. When any individual from a specified Emergency Group dials a static emergency number, the Sonexis System recognizes that number and immediately triggers a BlastDial call to the other members of that group, quickly connecting first responders in an audio conference.



## FLEXIBLE DEPLOYMENT OPTIONS:

### On-Premises

In your environment, behind your network and firewall

### Managed Cloud

Dedicated server, managed & stored in Sonexis environment

### Hosted

Hosted service in the shared Sonexis environment

## SONEXIS CUSTOMER CARE & SUPPORT:



### Technical Support

Sonexis understands the urgency with which conferencing system issues need to be addressed. We take ownership of your issues and do not stop until they are resolved. At Sonexis, we provide two avenues to expedite your access to necessary support:

- **Customer Care Hotline:** Sonexis Customer Care professionals are available to take your call live from 8:00 AM to 8:00 PM EST for standard support and 24/7 for emergency issues.
- **Online Customer Care Center:** Sonexis Customer Care Center provides a wealth of information to give you another path to quick answers. Product manuals, documentation, training, and software updates are easily accessed.

### Training

Sonexis offers the following on-site and remote training options to ensure quick, positive results for end users and administrators:

- Host/User Training
- Administrator Training
- Materials Training

