



## SONEXIS CONNECTS: Executive Conferencing

Facilitating executive conferencing call management & support

Company executives are constantly juggling a multitude of responsibilities and do not have time to waste dealing with technical difficulties or system downtimes. When a group of executives join conference calls to discuss important and often sensitive company details, they need a system that is secure and dependable.

Sonexis ConferenceManager™2 is built for reliability, security, and easy and effective management. It is the platform to trust for Executive Conferencing Call Management and Support.



sonexis has the solution

## Discover the Benefits

### Reliability & Disaster Recovery

Executive teams need to collaborate and continue crucial activities no matter what. Sonexis high reliability and component redundancies ensure dependable availability for critical communication with minimal downtime.

In redundant deployments, the system can help eliminate data loss by delivering real-time replication. Redundancy can include:

- Hot-swappable hard drives and power supplies for each server
- Multiple media servers to ensure zero downtime
- Multiple sites, operating together to ensure availability, even in the event of a disaster

### Deployment & Security

Reinforced by multi-layer security, the ConferenceManager2 offers unmatched protection for your executive team. The system is easily configured at both the host and administrative level, features the ability to lock conferences, and enables both PIN and Password protection for conference access.

- **On-Premises:** When deployed on-site, the system lives behind your firewall and by your corporate network security policies, offering the most secure application available for executive conferencing.
- **Managed Cloud:** Hosted in our colocation facility, this option allows customers a dedicated server, enhancing security while minimizing administration.

By providing this level of security, the ConferenceManager2 ensures sensitive corporate information remains private and is inaccessible to anyone outside of the executive network.

# Executive Call Management

The ConferenceManager2 Operator Console provides the Executive Support team with the tool they need to effectively manage executive conference calls.

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## Sonexis Operator Console

- 1 Agent Control Area** - Instantly view all incoming callers. Lines can be labeled based on department or executive team.
- 2 Active Conference List** - Displays all active conferences at a glance.
- 3 View Panel** - Multiple conference viewing enables complete monitoring and control of all calls.
- 4 Sub-Conference Support** - Moderators can initiate a private conversation with anyone.

### Executive Support

The browser-based Operator Console allows Executive Support staff to view all active conferences and easily assist participants. Incoming callers can be identified using built-in ANI lookup technology to ensure only approved callers are able to join. During the call, Support can monitor for disruptive or noisy lines and mute or disconnect them as needed.

Executives can have the peace-of-mind that they will always have access to immediate assistance. Participants or hosts can easily contact Executive Support by simply dialing \*00. Support can then enter the conference or pull the line into a private room to provide assistance without disrupting the call.

Discover how Sonexis has helped elevate executive conferencing solutions across the country.

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