

## DATA SHEET Sonexis Disaster Recovery Solutions



With Sonexis Disaster Recovery Solutions, you can have peace of mind knowing that your critical communications infrastructure will always be available.

We offer a unique disaster recovery solution for ConferenceManager™2 owners. In the event you experience a network outage or major disaster, you can seamlessly redirect your traffic to our co-location facility and maintain your full conferencing capability without disruption.

### SONEXIS CO-LOCATION FACILITY:

Sonexis' co-location facility is housed in a telecommunications central office, ensuring carrier-class services, availability, security and redundancy.

#### Sonexis Infrastructure

- Managed system and software updates
- 10Mb bandwidth, burst-able to 100Mb
- Voice prioritized infrastructure
- Dual auto failover firewalls
- Nightly back-up of all data
- Auto failover switches
- Dual auto failover border routers
- Remote individual power outlet control
- Remote BIOS-level access to all systems
- Data mirroring on backup server for recovery

#### Infrastructure Backbone

- Fully fiber-based backbone using SONET and Wave Division Multiplexing
- Low-latency network optimized for high-speed applications
- Meshed high-speed Optical Network Multiplexing
- 99.999% voice/data network availability
- Established failover mechanisms
- 24/7 Monitoring
- Fully redundant hardware
- Not to exceed 1% packet loss
- Network monitored by a 24x7 Network Surveillance Center
- Peering with multiple Tier1 ISPs at OC3 and OC12 levels, ensuring reliability, speed, and throughput

## 10 KEYS TO AN EFFECTIVE DISASTER RECOVERY PLAN

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1. Have an up-to-date call triage list of all key personnel.
2. Work off of a detailed script during a disaster.
3. Consider conference bridge with MLPP (Multi-Level Priority Precedence).
4. Define the role of key personnel thoroughly.
5. Have a list of 24-hour supply resources at the recovery site.
6. Include a list of all important applications in the DR plan.
7. Maintain a current diagram of the entire network and recovery site in the DR plan.
8. The DR plan should contain a map and directions of how to reach the recovery site.
9. Provide an updated list of vendor contacts and insurance documentation.
10. Use a reliable conference bridge equipped with “Emergency Conferencing/Blast-Out” features.

