



## SONEXIS CONNECTS: Distance Learning

Expanding educational course access beyond the classroom

Access to education fuels opportunity. For students and professionals alike, such opportunities should never be jeopardized by something as simple as distance.

Combining the powerful ConferenceManager2 with our dynamic Sonexis software, Sonexis Distance Learning delivers a robust solution for universities and corporations looking to provide instant educational course access through virtual and telephonic channels. The simple to use solution enables convenient and reliable access to lectures, seminars and training sessions from anywhere, at any time.



sonexis has the solution

## Discover the Benefits

### Full Session Management

Sonexis Distance Learning solutions support full session management through a dedicated operator/agent interface. Typically handled by existing help desk staff, the operator can easily monitor numerous calls simultaneously.

### Addressing the Class

At any time, connected participants can signal the session moderator by remotely "raising their hand." These participants are automatically queued for moderator acknowledgment.

### Live Break-out Sessions

Attendees can be divided into private sub-conferences for group work or discussions. There is support for up to ten sub-conferences off of the main audio call.

### Built-in Recording/Lesson Archiving

The lesson can be digitally recorded automatically or with a single click. Students or session attendees can later retrieve the recorded file by download.

### Speaker Identification

A visual indicator allows all parties to easily identify the speaker.

### Tracking Attendance

Statistical data collected for each class can be used to track attendance.

### Integrated Help Desk

Professors, students, and general users who need assistance on their call can dial \*00 to privately speak to the Help Desk operator. The intuitive agent interface allows operators to effortlessly view and manage all call participants, troubleshoot connections, or even join calls when necessary.

# Distance Learning Simplified

Sonexis Distance Learning solutions add flexibility and convenience to the course offerings of universities and corporate education departments. By simplifying the process and streamlining access, you enrich the learning experience for all users.

The screenshot displays the Sonexis ConferenceManager interface. At the top, there are tabs for 'Live Conferences', 'Scheduled Conferences', and 'Create Ad-Hoc'. Below these is a table of active sessions. A 'Help Desk Control Area' is visible on the left. The main area shows 'Conference View' panels for several sessions, each with a list of participants and audio controls. A 'Private with Operator' panel is also shown, indicating a private conversation.

Display	Host Name	Conf ID	Subject	Start Time	Scheduled End Time
<input checked="" type="checkbox"/>	Freshmen Orient...	992228	Freshmen Orientation's Conference	11:26:00 AM	11:56:00 AM
<input checked="" type="checkbox"/>	Psych 204	6204	Psych 204's Conference	11:26:00 AM	11:56:00 AM
<input checked="" type="checkbox"/>	ME 700	3700	ME 700's Conference	11:26:00 AM	11:56:00 AM
<input checked="" type="checkbox"/>	Math 101	5101	Math 101's Conference	11:26:00 AM	11:56:00 AM

**1** Help Desk Control Area: Located on the left side of the interface, it includes a 'Connected' status and various control icons.

**2** Active Course List: The table at the top right lists all active distance learning sessions with columns for Display, Host Name, Conf ID, Subject, Start Time, and Scheduled End Time.

**3** View Panel: Multiple session viewing panels are shown, each displaying a list of participants (e.g., 'Instr: Dr. Diane Vann', 'Tom Villapoto', 'Steve Memphis') and audio controls.

**4** Break-out Session Support: A 'Private with Operator' panel is shown, indicating a private conversation with an operator (Sally Thompson).

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DISTANCE LEARNING

## Behind the Scenes

- 1 Help Desk Control Area** - Instantly view all incoming callers.
- 2 Active Course List** - Displays all active distance learning sessions at a glance.
- 3 View Panel** - Multiple session viewing enables complete monitoring and control of all classes.
- 4 Break-out Session Support** - Moderators can initiate a private conversation with anyone.

### Robust Operator Functionality

- Full Management of Live, Scheduled and Ad-hoc Distance Learning-enabled Classes
- Supports Multiple Help Desk System Operators
- Operator Screening Provides an Added Layer of Call Security
- Easily Drag and Drop Students into their Classes
- Intuitive Management of Live Break-out Sessions
- Supports Ad-hoc Dial-out to Students/Instructors
- Fully Web-based Application

Discover how Sonexis has helped organizations across the country implement successful distance education programs.

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